Policy 300: Student Grievance Policy

Related Policies

Adopted: May 21, 2020
Amended

I. Introduction
The Board of Directors recognizes that regardless of how well-intended the administration’s actions may be, complaints and misunderstandings are bound to present themselves. The Board of Directors believes in the student’s right to due process. This Policy serves to codify the long standing grievance practice and processes located in the Student Handbook and College Catalog.

II. Purpose:
Establishment of this policy is to ensure fair and equitable treatment of all students and to hold administrators, faculty, and staff accountable for compliance with institutional policies and procedures/standards. This Policy provides a platform for students to express their concerns and to receive fair and impartial due process in pursuit of clarity and resolution.

III. Definitions
Student Grievance: A dispute between a student and the College about the interpretation or application of the College’s academic and non-academic policies and procedures/standards, or provision of services that are claimed to negatively affect the student.

IV. Policy
Central Penn College is committed to procedures and processes that allow all student grievances to be treated fairly regardless of the student’s race, religion, sex, age, disability, national origin, color, creed, religion, sex, age, disability, veteran status, sexual orientation, gender identity, protected classes, and other other criterian specified by federal, state, or local laws. Central Penn intends to provide equitable opportunity and consideration to students who file grievances and intends to offer informal and formal options as resolutions. Central Penn College will make all efforts to equitably address grievances within a timely and appropriate manner.

V. Effective Date
Immediately